

MOUNTAIN VIEW PET RETREAT

CONTRACT AND BOARDING TERMS & CONDITIONS

CONTRACT: This contract between Mountain View Pet Retreat (hereinafter referred to as MVPR includes the proprietors their employees, servants and agents) and the Pet Owner/Agent (hereinafter referred to as the Owner) agree that all Pets boarded or cared for by Mountain View Pet Retreat (MVPR) are accepted for entry into the Pet Facility on the following terms and conditions:-

Fees & Charges: The Owner agrees to pay all costs and charges incurred during and relating to the Pet's stay at MVPR including boarding fees, veterinary expenses, special services requested and any other charges incurred.

Pay in Full on Admission: All fees, costs and charges must be paid in full on Admission. You must pay 50% of the total booking fee before your booking will be confirmed.

Cancellations: 50% of booking fee will be refunded on a minimum of 30 days notice of cancellation. No refund will be given on less than 30 days notice of cancellation.

Early Return: No refunds or credits of the booking fee apply for early returns.

Fee changes: All fees are subject to change without notice.

Right to refuse entry: MVPR reserve the right to refuse any animal and no reason need be given.

Unsocial Pets: Pets not of a social breed or are incompatible dogs may be accommodated in single accommodation at the discretion of MVPR at the owner's expense. MVPR encourages Pets to socialize during playtime and owners must inform MVPR if they do not wish their Pet to be socialized.

Abandoned Pet: If a Pet is not collected within 14 days of the departure date and the owner has not contacted MVPR to make suitable arrangements for the collection of the Pet or arranges an extension of time for the board of the Pet, the Pet owner hereby irrevocably authorises MVPR to re-home the Pet at its discretion and the Owner shall have no claim against MVPR whatsoever.

Long Term Board: If a pet is to be boarded for an indefinite period, a Credit Card authorisation and number must be provided to allow MVPR to take weekly boarding payments, veterinary and other expenses as incurred.

Hydrobath: A Hydrobath is compulsory upon entry into the facility and you will be charged the appropriate fee for this service. A Complimentary Hydrobath is given to each Pet upon departure.

Medication: All medication must be provided by the Owner for the entire period of the Pet's stay with MVPR and must be clearly marked with the Pet's name and instructions.

INDEMNITY: The Owner releases MVPR, its employees and agents from all liability for injury, death, loss or damage of any kind whatsoever that may occur to the Pet while in the care of, or being transported by, or being directly supervised by Mountain View Pet Resort, its employees and agents.

AUTHORITY & ACKNOWLEDGEMENT: By signing this Contract and leaving the Pet with MVPR the owner authorises MVPR to take whatever action is necessary in the Pet's best interests, acknowledges that they have read and agree with the boarding terms and conditions and warrant the accuracy of all information given in the form. The owner acknowledges that signing this Contract creates a lien over the Pet in favour of MVPR which lien shall continue to remain in force until all monies owing to MVPR are paid in full by the owner.

Signed by the Owner/Agent: Print full name:

Date:

This contract is deemed to be signed and accepted by MVPR once signed by the Owner.

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Owner's Details:

First Name:Surname: ID Drivers Lic No.....

Residential Address:Suburb: Postcode.....

Postal Address: as above OR:

Phone: Mobile (1) Mobile (2).....

Email:.....

Emergency Contact Name and Details:

First Name..... Surname..... Mr Mrs Ms

Phone: Mobile

Nominated Vet:..... Phone:.....

Pet (1) Details:

Pet Name..... Cat Dog Other Breed.....

Male Female Age..... C5 or F3/4 Vaccination Date Certificate Sighted Yes

Medication: No Yes

Special Dietary Requirements No Yes

Pet (2) Details:

Pet Name..... Cat Dog Other Breed.....

Male Female Age..... C5 or F3/4 Vaccination Date Certificate Sighted Yes

Medication: No Yes

Special Dietary Requirements No Yes

Boarding Dates:

Arrival Date: AM PM Departure Date: AM PM

Deposit: Quote: Balance paid.....

Pet's property

I certify that all of the above information is true and correct.

Signed by the Owner: Date: Time: AM/PM

For Office Use only: Booking Fee paid Balance fees paid Booking confirmed accommodation